## **Ombuds Visitor Comments:**

- "I can't tell you how much it meant to me to have somebody listen to my concerns without judging."
- "Your positivity and thoughtful advice brought me back from the depths of depression and has allowed me to regain control of my life. I now have the confidence to move forward."
- "I am so thankful that this university has an Ombuds Office. If I hadn't been able to talk to someone, I never would have gotten through this on my own."
- "Just knowing you were there and available to talk throughout this process was incredibly comforting."
- "Your advice and wise counsel to all of us was crucial to eventually resolving this situation."
- "I would have never thought of these options. Thank you so much for listening and providing me these helpful recommendations."
- "We are very fortunate to have an Ombuds Office on this campus, thank you for all you do."
- "I (and my parents) cannot thank you enough for your guidance on this issue."
- "Thanks again for your suggestions and help."
- "Thanks to you, there seems to be a resolution in favor of reclassification of my current position."
- "I would like to also thank you profusely for all of your assistance to this point. Taking the time to respond to me yesterday on (a holiday), and continuing to respond to me so quickly today, is above and beyond the call of duty. I sincerely appreciate the effort you have put into assisting up to this point, and I remain hopeful we might be able to find a solution."
- "Thank you so much for all your support!"
- "Even talking about my problem is good."
- "Thank you very much for your guidance and support during a difficult crisis. It really made a difference."
- "Thank you for taking your time to listen to my voice."